



Matthew Moll
Senior Consultant

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Qualifications: BSc (Hons) Transport and Logistics Management, University of Huddersfield

Profile

Matthew joined TAS in September 2012 having already worked for the company from July 2009 to September 2010 as part of his university degree. He has also gained five months' work experience for a local bus company in Yorkshire which included experience in route costing, service and crew scheduling, accounting, fare reviews, marketing and working with a real time information system. He has strong knowledge of the rail industry as well as a keen interest in sustainable travel.

Project Experience

Quality Contracts and Partnerships

Matthew has been heavily involved in the background development and evaluation of a Quality Contract Scheme in Tyne & Wear. He has also helped provide evaluation and data support to a variety of operators in relation to Quality Contracts, Partnerships and closer working relationships with local authorities.

Service Reviews

Matthew has undertaken work for a variety of operators and transport authorities including Central Bedfordshire Council, Dublin Bus, FirstGroup, Lancashire County Council, Nexus and Thames Travel. This has involved: mapping current and proposed networks, calculating passenger and revenue changes, helping to review home to school and community transport provision, and on-site studies.

Scheduling

Matthew has attended both the QV Associate run training courses on 'Route and Timetable Planning' and 'Introduction to Bus and Crew Scheduling'. He has been able to use these skills for a number of jobs for both local authority and private bus companies. Most recently he has worked alongside a bus company in the south of England during a network relaunch. Matthew has experience in using OmniTimes, OmniBase, OmniMap and CrewPlan software as well as Trapeze.

Operations Secondment

Matthew spent four months on secondment at Abellio Rail Replacement in York as a Rail Replacement Controller. This involved procuring and managing emergency and pre-planned rail replacement road transport, with regular interaction with Northern Rail staff, coach operators and drivers, Co-ordinators at stations and a taxi booking firm.

Delay Analysis

Matthew has worked on projects for Cardiff Bus, Stagecoach in Cambridgeshire and Lothian Buses to discover the causes of both on-bus and off-bus delays. This has involved on-site survey work and office-based data analysis, as well as input into potential solutions.

Surveys and Consultations

Matthew has been involved in many different passenger surveys. These include: customer survey work for Go North East and Thamesdown Transport, mystery traveller work and public surveys for CPT, DRD (Northern Ireland) and fares review survey First Scotland East. Matthew played a key role in consulting with operators over the design of the refurbished Preston Bus Station.

Concessionary Fares

Matthew had responsibility for data collation and input for the Surrey Countywide Concessionary Fares Scheme and the West Sussex young persons' "3in1" scheme. Matthew currently collects and analysis data for a multi-operator scheme.

Market Analysis and Benchmarking

Matthew has assisted in work for operators, local authorities and other organisations including; Lothian Buses, Central Bedfordshire Council, Mouchel and Passenger Focus. This has involved researching all PSV operators in a given area, benchmarking an operator's performance service level or fares against competitors, benchmarking service providers against each other, and reviewing the provision and level of services in a region.

Publications

Matthew has contributed research to various publications including Bus Industry Monitor, Rail Industry Monitor and the National Fares Survey. Matthew has had an article about rail franchising published in Rail Professional magazine.

Matthew's Interests outside TAS

Matthew is a member of the CILT. He also has an interest in music technology including being a member of the Media Team at King's Church, Penwortham and volunteering at a variety of music events in South Ribble including Penwortham Live and Leyland Live.